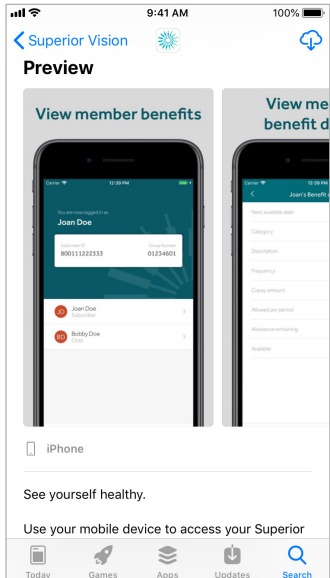


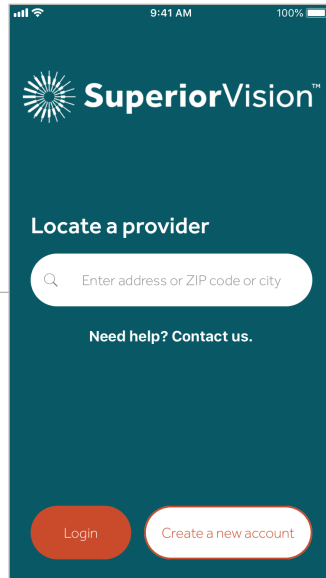


## Creating an account with our mobile app



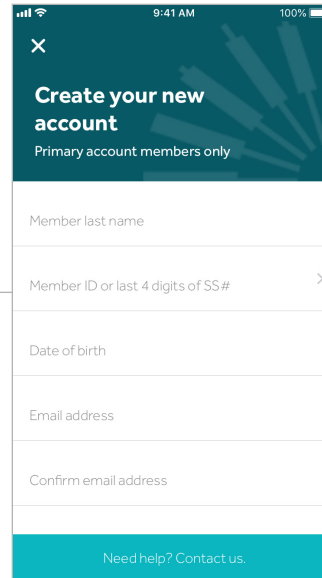
### Step 1

First, download the "Superior Vision" app, available for Android and iPhone devices.



### Step 2

Launch the app, and tap on the "Create a new account" button located towards the bottom.



### Step 3

Enter your information to verify eligibility and to create your username and password.

## App features

With the free Superior Vision app, members can:

- Locate in-network eye care professionals
- Review your benefits and the benefits of any dependents
- See which benefits you have used and which benefits are currently available
- View, print, or email your member ID card



**We're here to help!**

If you need assistance creating an account, please call **1 (800) 507-3800** or visit [superiorvision.com/contact](https://superiorvision.com/contact).



## New ways to use vision benefits online

Through our new relationship with 1-800 Contacts.com, you'll soon be able to utilize your vision benefits at your convenience from your home or on the go.

# 1800 contacts®

1-800 Contacts is the most recognized online contact lens retailer in the industry. They have an established reputation for their customer service, backed by an industry-leading Net PromoterScore of 76.

- 60% market share in the online contact lens market
- **Most extensive inventory with 98% orders in stock** including spherical, astigmatism/toric, multifocal, colored, and transition lenses from every major manufacturer – Alcon, CooperVision, Johnson & Johnson, and Bausch & Lomb



- Ease of ordering with 2-click reorders
- Mobile app and prescription upload
- Best-in-class service and delivery speed
- 24/7 live customer service: 90% of calls answered in 10 seconds or less
- Live calls/chats with the highest service levels in the industry
- Pay-over-time solution

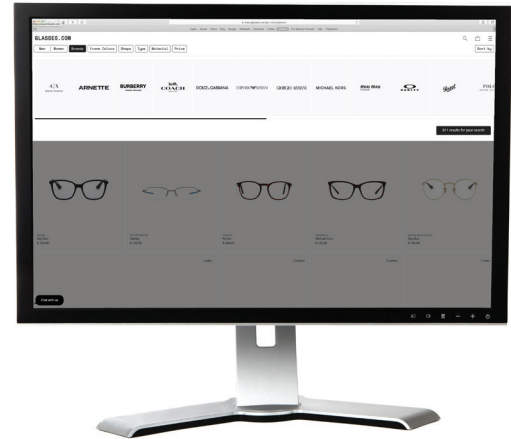
### When will I be able to use my eye wear material benefit online?

You'll be able to use your benefits to shop for glasses and contacts online beginning on March 4, 2020.

**Check your benefit details for coverage, plan and network information.**

## New ways to use vision benefits online

You now have an in-network online shopping solution that includes seamless integration with vision benefits and automatic claims submission through our new relationships with **Glasses.com**.



## GLASSES.COM

Glasses.com is one of the most trusted online stores for popular eyewear brands, including prescription glasses and sunglasses.

- Price range to fit any budget
- Free in-person adjustments after purchase
- Free shipping and returns
- Wide product selection including luxury brands, accessible fast fashion, and sport, including Ray-Ban, Oakley, Prada, Ralph Lauren and Michael Kors
- Customer service available through phone, email, and chat
- A variety of lens options available for every need (essential, premium, ultra-premium, photochromatic)
- One of the quickest manufacturing and delivery timelines in the industry
- Virtual try-on technology
- Pay-over-time solution



**PRADA**  
EYEWEAR

**MICHAEL KORS**   RALPH LAUREN

### When will I be able to use my eye wear material benefit online?

You'll be able to use your benefits to shop for glasses and contacts online beginning on March 4, 2020.

**Check your benefit details for coverage, plan and network information.**



## Envision a world with better hearing

Hearing tests are simple, painless and widely available. This hearing health care plan is accessible to you and your family members through your Superior Vision Plan.



### Recognizing the signs of hearing loss

The signs of hearing loss can be vague and develop slowly, or they can be obvious and begin suddenly. Regardless, struggling to hear certain sounds or syllables is a telltale symptom of hearing loss.

If you recognize any signs of hearing loss in yourself or a loved one, it's important to seek help. Get started by scheduling your free hearing exam with a Your Hearing Network Provider in your area today.

### Start your hearing health journey today

Exclusive discounts to get you started on your way to better hearing.

|                |   |
|----------------|---|
| Hearing exam   | FREE  |
| Trial period   | 60-day money back guarantee                           |
| Follow-up care | 1-year  |
| Warranty       | 4-year service, including 1-year of loss and damage   |
| Batteries      | 4-year supply included with each hearing aid purchase |



#### Quality

Our highly skilled network of credentialed hearing care professionals provide you with quality care.



#### Savings

Significant savings including up to 40% off premium hearing aids.



#### Accessibility

Your Hearing Network is a national network with licensed hearing care providers near you..

Hearing health care services administered by



**Ready to schedule your consultation with a local hearing care professional today?**

Visit [superiorvision.yourhearing.com](https://superiorvision.yourhearing.com) or call 1 (888) 494-1272 for more information on hearing aid discounts.