City of Houston Open Enrollment 2023



What you need to know...

LIMITED NETWORK PLAN

It is Open Enrollment time for the 2023 – 2024 plan year. If you are currently enrolled in a Cigna medical plan and do not make a change during open enrollment your medical coverage will remain the same.

The Physician Groups participating in the Limited Network Plan are:

- 1. **Cigna KelseyCare** You must obtain all care from a Kelsey-Seybold provider but you can visit any Kelsey location. If you select Cigna KelseyCare, you can make appointments with a Kelsey-Seybold specialist without a referral.
- 2. **Renaissance Physicians Organization (RPO)** PCPs and Specialists are grouped in geographic "Pods". If you select a Renaissance PCP, your PCP will refer you to a specialist within their pod. If you require a type of specialist that is not in the pod, your PCP will arrange one for you.
- 3. **Village Family Practice** If you select a Village PCP, your PCP will refer you to a specialist within their group. If you require a type of specialist that is not in the group, your PCP will arrange one for you.

WHAT THIS MEANS TO YOU

You have a choice among physician groups in the Cigna Limited Plan. A PCP selection must be made for yourself and each of your covered dependents. You and each of your dependents can select a different PCP and from different physician groups. The PCP will determine the group of specialists you will have access to for your care. Your medical benefits are the same, regardless of which physician group you choose.

WHAT YOU NEED TO DO

If you are satisfied with your current Kelsey-Seybold or Renaissance or Village Family Practice physician, you do not need to do anything.

PCP selections should be done after May 1st by visiting <u>www.myCigna.com</u> or contacting the Customer Service number on the back of your ID card.

(Note: Some PCPs may have moved to a different group which may change the specialists available to you; please check the Limited Network Directory for physicians important to you.)

- Kelsey-Seybold Physicians provide Kelsey ID # 8877698011 for the Main Campus (You may still receive care at any Kelsey-Seybold facility of your choice.)
- 2. Renaissance Physicians Organization—provide your Primary Care Physician's ID # located in the Limited Network Directory. (Note: Some RPO PCPs hay have moved to a different "Pod" which may change the specialists available to you. Please check the directory for physicians important to you.
- 3. Village Family Practice provide your Primary Care Physician's ID # located in the Limited Network Directory.

PCP CHANGES THROUGHTOUT THE YEAR:

PCP selections can be made by visiting www.myCigna.com or contacting the Customer Service number on the back of your ID card. Changes will become effective the 1st of the following month, regardless of the day of the month you request the change.