LanguageLine®
InSight Video Interpreting℠

InSight Application Installation Guide - PC

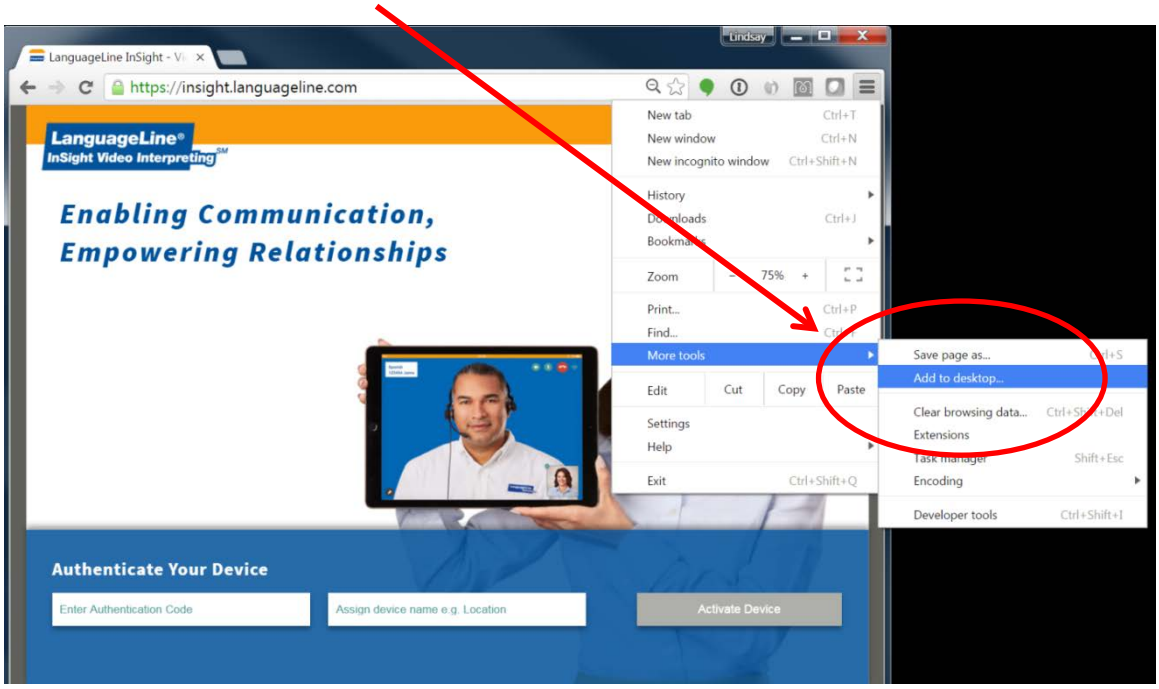
InSight℠ Video Interpreting is a web application that can be run on a PC running the latest version of Chrome or Firefox with a compatible web camera and speakers. To access the application open Chrome or Firefox and go to this URL: **https://insight.languageline.com/**

NOTE: Ensure "Cookies" are enabled to store your authentication code.

AUTHENTICATION CODE:

DEVICE NAME: The device name allows you to track the devices on reports and invoices, e.g. location or department.

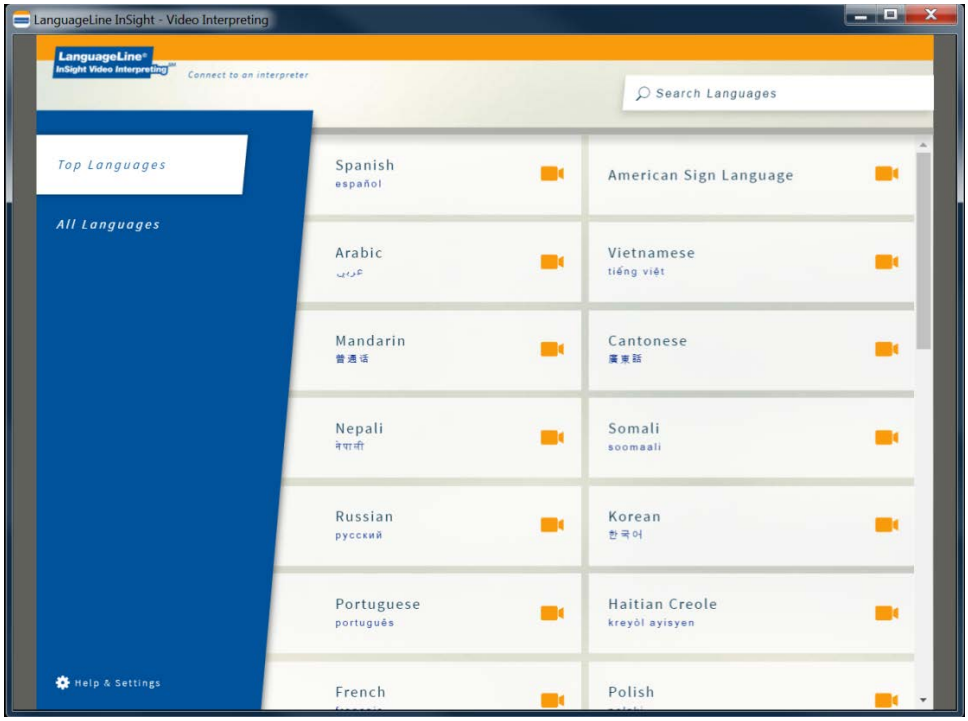
SHORTCUT: If you use Chrome, you can add the web application to your desktop by navigating to the menu, "More Tools" / "Add to desktop". Make sure there is only one tab open in Chrome.



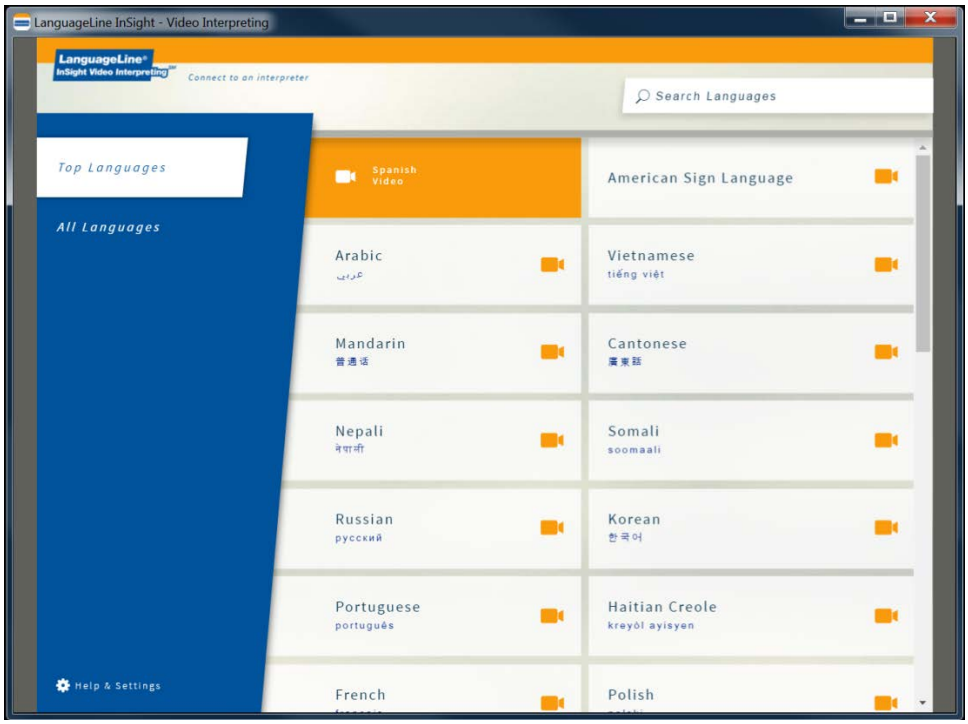
This icon will appear on the desktop.

Click on the icon to open the application.

The home screen will open. Click on the language.



Click on the highlighted language to access an interpreter.



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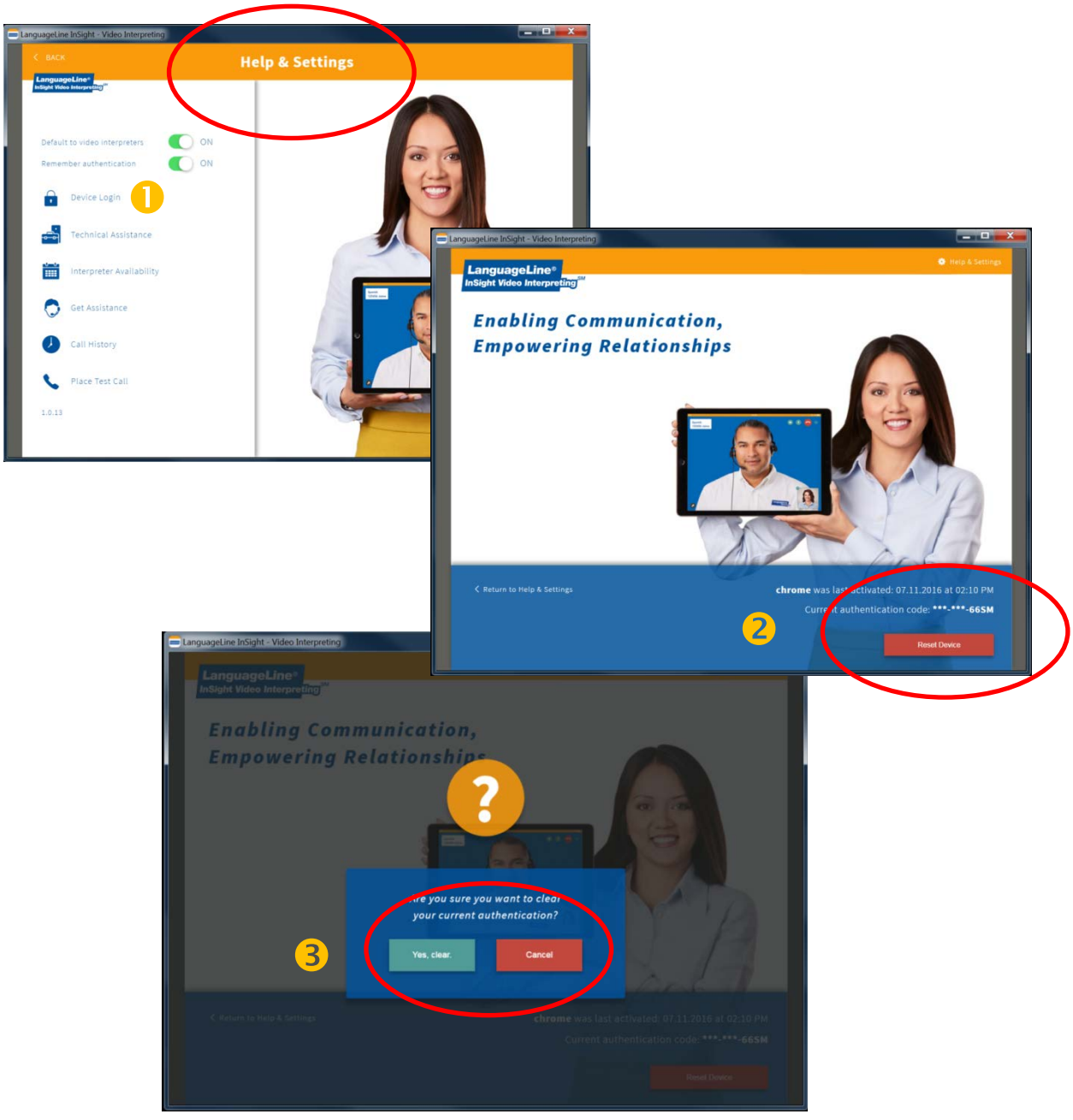
TO RESET YOUR DEVICE:

1. Go to Help & Settings and click on Device Login
2. Click Reset Device
3. Confirm you want to clear your current authentication

The login screen reappears. Reset your device by entering the Authentication Code.