

City of Houston Pay or Play Program Client Access Program



Pay or Play Program (POP) has partnered with the Houston Health Department to provide Health Benefits/Services to uninsured individuals through the Client Access Program (CAP).

CAP is intended to impact the lives of individuals and families that do not have access to health coverage in the following ways:

- CAP will counsel small business owners by providing information on health coverage resources and community services that are available to City of Houston residents.
- CAP will provide access to health services through linkage to Harris Health, Title
 V, Medicaid, CHIP and etc. to participants that meet eligibility requirements.
- CAP will support contracted City of Houston employers (including employees)
 through referrals to HHD and other service sites.
- CAP will provide access to Federally Qualified Health Centers and Community Health Centers to POP participants based on their income.

Employee(s) that are interested or in need of health benefits/services, may contact

The Service Center phone line at (832)393-4984, Referral Code: POP

Contractors are still required to PAY on behalf of employees that receive Health Services through CAP. If employees receive Medicaid through CAP, they may be exempt from POP. Otherwise, CAP does not exempt an employee or contractor from participation in POP. CAP does not constitute a contractor or employee being a PLAY participant.