



ParkHouston Resident Discount Program

Registered residents of Houston are eligible to use the ParkHouston or ParkMobile app with no convenience fee. To enjoy the app for free, residents will need to submit at least **2 of 3 items below**. You must create a ParkHouston or ParkMobile account before applying for the discount. For more information about registering, visit www.houstontx.gov.

1

Valid Photo ID - must be issued by a local state or federal agency and must reference a Houston mailing address (Driver's license, State ID, Passport).

2

Valid Vehicle Registration - must belong to the person requesting the resident discount; if the registration is under a different name, resident must provide proof of insurance, coupled with a Houston mailing address.

3

Valid Proof of Residency - one of the following monthly bills/statements with the resident's name and Houston address mailed within the last 30 days.
(Please note that Internet/Electronic bills are not acceptable proof of domicile)

**Utility Bill • Cell Phone Bill • Bank Statement • Credit Card Statement •
Vehicle Insurance Bill • Mortgage Statement • Property Tax Statement**

How to Submit Your Forms

Please send forms of proof to HoustonResidents@ParkMobile.io. Once your residency documents have been approved you should receive an email from us within 3 business days confirming the discount has been applied to your account. At this point you may begin using the ParkHouston or ParkMobile app with no transaction fee. We cannot offer refunds for transactions initiated before or during the review period.