Parking StreetSmarts

City of Houston
ParkHouston
The Parking Management Division
Who is ParkHouston?

- ParkHouston is a division of Administration and Regulatory Affairs
- 60+ employees in four (4) groups:
  - Administration
  - Customer Service
  - Compliance and Regulations
  - Meter Operations
ParkHouston is a professional, creative and customer-focused parking program that provides innovative parking solutions through active collaboration with valued customers and stakeholders.
Mission

- Support City’s Economic Development Goals
- Provide Superior Customer Service
- Invest in Cutting-Edge Technology Solutions
- Active Collaboration with Stakeholders
Services and Programs

- Manage On-street Parking, Garages and Parking Lots
- Regulation and Compliance
- Volunteer Parking Enforcement
- Parking Permits
  - Residential
  - Commercial Vehicle Loading Zones
- Valet Zone and Operators
- Contract Parking
- Newsrack
Paper, Plastic or Phone?

- Paper Bills
- Visa and MasterCard credit and debit cards
- Coins
- Pay-by-Phone with ParkHouston app

  - Text reminder before time expires
  - Register at Parkmobile.com
Follow these simple steps:

1. Press any key to start
2. Select preferred language
3. Enter your license plate number
4. Select the desired amount of time
5. Insert payment – please note that the pay stations do not provide change
6. Take the receipt and Go! Payment is verified by your license plate number.
Downtown Hopper

- Allows “hopping” throughout downtown
- Follow the time limits for each meter
- Prevents long-term parking
- Turnover of parking spaces creates parking for business patrons and visitors

Business meeting

Tunnel shopping between appointments

Last stop – dental check-up
Downtown Parking Tips

- Metered Parking
  - Monday – Saturday
  - 7 a.m. – 6 p.m.
- Only pay at the pay station for on-street parking
- Check the signs before parking
- Follow the time limits for each zone
- Use the ParkHouston app to receive a reminder before your time expires
- Report concerns to 311
Mobility Lanes

- No parking in mobility lanes in downtown
  - 7 a.m. to 9 a.m.
  - 4 p.m. to 6 p.m.
- Not all downtown streets are mobility lanes – **check the signs**
- Clear streets improve traffic flow during peak periods
- Vehicles in violation will be towed
Downtown Parking Tips
Improved Signage
Commercial Vehicle Loading Zones

- Look for the **Red Meter**
- Parking Rate $5 per Hour or by permit
- Only marked Commercial Vehicles
- Fines begin at $255
Did you know it’s illegal to park

✗ ... Blocking a sidewalk
Did you know it’s illegal to park

✖ … On the wrong side of the street
Did you know it’s illegal to park...

❌ ...On an esplanade, median strip or traffic island
Did you know it’s illegal to park...

- ...On a bridge
- ...On street for purpose of advertising
- ...Within 50’ of a railroad crossing
- ...Right wheel more than 18” from the right curb
- ...Within 15’ of a fire hydrant
- ...Double park
Safety in School Zones

➢ ...Please read and comply with all signage
Safety in School Zones

- Parked on the wrong side of the street
Safety in School Zones

- Parked too close to a crosswalk

Park at least 20 ft. from crosswalks
Payment Options

- **Credit card**
  - https://www.houstontx.gov/parking/resolve.html
  - By phone – 877-855-6841

- **Mail**
  - Write ticket number(s) on check or money order
  - Mail payments in the envelope provided

- **In person**
  - Parking Management, 2020 McKinney, Monday- Friday, 8 a.m. – 5 p.m.
  - Municipal Courts 1400 Lubbock, Monday – Saturday, 7 a.m. – 10 p.m.
Contesting a Parking Citation

Have 30 days total to contest

Contest online within 7 days after citation is entered in the system

Visit the Parking Adjudication Office, 1400 Lubbock

Hearings held first come, first served, 9 a.m. to 10 p.m., Monday through Friday and Saturdays 9 a.m. to 5 p.m.
Contact Us

- Email – parking@houstontx.gov
- Phone – 832-393-8690
- Web - Houstonparking.org

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@HouParking

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