



# Houston Police Department Performance at a Glance Fiscal Year 2013 - Final Report

## Enhance Safety Throughout the City

Priority: Keeping the Public safe from criminal activity, through traffic enforcement, and by providing homeland security

Indicators:	Trend
Reduce the Per Capita crime Rate by 3%	<b>Worsening</b>
Maintain Code 1 Response Time	<b>Success</b>
Maintain Code 2 Response Time	<b>Success</b>
Reduce the Number of Intoxication Related Fatalities	<b>Success</b>
Increase Part I Crime arrests	<b>Worsening</b>
Obtain Clearance Rates Exceeding 5 Yr avg	<b>Worsening</b>

## Continue Positive Police / Community Relations

Priority: Improve the public's satisfaction of police services and improve the quality of life of Houston's residents and workers

Indicators:	Trend
Maintain or Reduce the Part 1 Crime Rate	<b>Worsening</b>
Maintain Code 3 Response Times	<b>Worsening</b>
Improve Public Satisfaction Benchmarks	<b>Cautious</b>
Enhance Community Relations Utilizing Social Media Outreach and Alternative Outreach to Those with Special Needs	<b>Exceeding</b>

## Ensure the Accountability to the Public

Priority: Maintaining the public trust and confidence

Indicators:	Trend
Maintain Crime Lab Accreditation Standards in FY13	<b>Success</b>
Complete a Recently Commissioned Comprehensive Work Demand Analysis	<b>Success</b>
Continue the ISO 9001 Process for Budget & Finance, Crime Scene Unit, and Records Division	<b>Success</b>
Exercise Sound Fiscal Management in Utilizing the Funds Provided by City Council.	<b>Success</b>

## Maintain/ Increase Productivity

Priority: Leverage technology and improve the allocation of limited resources

Indicators:	Trend
Hire 210 Cadets	<b>Success</b>
Increase Use of Non-dispatched Service Alternatives	<b>Success</b>
Increase the Number of DWI Arrest	<b>Worsening</b>
Reduce Employee "At Fault" Accidents	<b>Worsening</b>
Complete the Development of the Sobering Center	<b>Exceeding</b>
Maintain a Positive Property Disposal Rate	<b>Worsening</b>