

City of Houston
Solid Waste Management Department

Neighborhood Depository & Recycling Centers



# **Standard Operating Rules and Regulations**

#### About the Neighborhood Depository & Recycling Centers

The Neighborhood Depository & Recycling Centers exist to provide convenient neighborhood facilities where Houston residents may dispose of Junk Waste and/or recycle Tree Waste and other common recyclable materials. These facilities are available at no charge to City of Houston residents with proper identification.

- 1. To dispose of junk or tree waste;
  - A current state of Texas issued identification, such as Texas Driver's license; Texas Department of Public Safety issued I.D.; Texas License to Carry
  - A current City of Houston utility bill or lease agreement;
  - The addresses on the state issued identification and the utility bill or lease agreement must match.
  - For residential property owners whose primary residence is outside the state of Texas, a current property tax bill must be shown, the names on the identification and tax bill must match.

\* City of Houston MUD records are accepted. Electronic records are accepted.

- 2. To drop-off RECYCLING ONLY:
  - Residents need only present a current TDL or other Texas issued ID.
- 3. City of Houston residents may use the facilities up to four (4) times per month.
- 4. Children under the age of 18 should remain inside the vehicle at all times.
- 5. Residents should remain with their vehicle and wait until directed by City staff to approach the unloading ramp. Speed limit onsite is 5 MPH.
- 6. Vehicles larger than 2 (two) tons are not accepted. Trailers with inner compartment areas exceeding sixteen (16) feet are not permitted to use the facilities. Sideboards or railing extensions exceeding four (4) feet in height are also not permitted.
- 7. Hydraulic trailers are accepted onsite, however, for safety reasons are not allowed to be lifted while dumping debris.
- 8. Only small and medium size U-Haul vehicles are accepted, no larger than 15ft truck.
- 9. No propane trucks allowed.
- 10. No loitering.
- 11. Alcoholic beverages or other intoxicating substances are strictly prohibited on City of Houston property. Violators will be reported to the Houston Police Department.
- 12. Inappropriate language and profanity is prohibited at the Neighborhood Depository/Recycling Center facilities.
- 13. Salvaging or scavenging of collected materials is not permitted.



# City of Houston Solid Waste Management Department

SINGLE MAAA PRANE

Neighborhood Depository & Recycling Centers

## Standard Operating Rules and Regulations

(Continued)

- 14. All loose materials, such as shingles, must be placed in a container or bag.
- 15. Only one vehicle is allowed to dump per address.
- 16. No pets of any size or type are allowed on site, not even if they remain in the vehicle.
- 17. No contractors with tools or signs of any kind are allowed.
- 18. Wood fencing must be broken down.
- 19. No tree stumps or limbs larger than 9" in diameter will be accepted.
- 20. Neighborhood Depository & Recycling Center employees should not solicit or accept tips.

### Tips while using the Neighborhood Depository & Recycling Centers

#### UNLOADING PROCEDURES

Unloading of vehicles is the resident's responsibility. We do ask that unloading take no more than 20 minutes. If dumping the debris takes longer than 20 minutes, the attendant can stop the dumping and allow the resident to get back in line. Residents should be aware there can be up to a 2 (two) hour wait before dumping. Designated containers are available to sort materials being discarded.

#### ACCEPTABLE VEHICLES

The Neighborhood Depository & Recycling Centers are designed to accommodate 2 (two) ton pick-up trucks, small trailers up to sixteen (16) feet in length with side boards or railings not exceeding 4 (four) feet in height and small to medium-size U- Haul vehicles (no larger than 15ft) Vehicles larger than these specifications will not be allowed to use the site.

Commercial vehicles are not allowed to use the facilities.

#### Acceptable Items (YES!)

- Concrete
- Mattresses
- Tree Waste
- Junk Waste (Loose material such as shingles must be bagged)
- Furniture
- Refrigerators (Must be TAGGED indicating the FREON HAS BEEN REMOVED)
- Household appliances (Stoves, Washers, Dryers)
- 5 (five) passenger tires per household, per visit, total of 10 per month
- Used Motor Oil

#### Non-Acceptable Items (NO!)

- Garbage
- Dead Animals
- Rocks, Dirt (inert Materials) and bricks
- TVs
- Truck tires
- Paint and other household hazardous waste such as household chemicals, fertilizers, pesticides
- Infectious Waste
- Gasoline and other flammable materials/liquids
- Acid Waste
- Hazardous or Toxic waste
- Explosives
- Hot ashes
- LIQUIDS and other materials defined by the E.P.A. As hazardous
- Industrial (18 wheeler) tires
- Pallets