

For Veterans Facing Homelessness In HOUSTON



**City of Houston
Office of Veterans Affairs**

October 25, 2012



October 2012

To our Homeless Veterans and their Families,

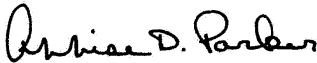
This resource booklet “road map” was prepared in collaboration with our community partners as a service to the veteran population facing homelessness in the City of Houston and surrounding areas. As a community, we want to provide help for those who are in need of assistance. The military has a tradition of not leaving their comrades behind on the battlefield and we want to help to ensure that veterans are not left behind on the streets of Houston.

We hope this booklet will aid the families, employers, counselors and faith-based institutions serving the homeless in our community as a reference.

This is just one aspect of our Veteran Initiative – a commitment shared by local partners to serve those veterans who are homeless.

We thank you, and all our partners, for your efforts.

Most respectfully yours,



Annise D. Parker
Mayor, City of Houston



E. A. “Buddy” Grantham
Director, Office of Veteran Affairs



Table of Contents

	Page
ASSISTANCE HOTLINES	4
CLOTHING	7
EMPLOYMENT/READINESS/TRAINING	10
HEALTHCARE	18
HOUSING AND SUPPORT SERVICES	24
MEALS/LAUNDRY/SHOWERS	28
OUTREACH SERVICES	32
PUBLIC ASSISTANCE	34
SHELTERS	43
TRANSPORTATION	44
VA BENEFIT COUNSELORS	51

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ASSISTANCE HOTLINES

Veterans Only

Veterans Crisis Line

1 (800) 273-8255 (TALK)

Hours: 7-days a week, 24-hours a day

Services: A free helpline for men and women veterans who are experiencing emotional crisis and need to talk to a trained VA professional.

National Call Center for Homeless Veterans

1 (877) 424-3838 (4AIDVET)

Hours: 7-days a week, 24-hours a day

Services: Provides assistance to homeless veterans and their families; VA Medical Centers; federal, state, and local partners; community agencies; Veterans services providers; and others in the community.

Vet Center Combat Call Center

1 (877) WAR-VETS

Hours: 7-days a week, 24-hours a day

Services: A confidential call center where combat veterans and their families can call to talk about their military experience or any other issue they are facing in their readjustment to civilian life.

Assistance for Returning Troops from Iraq/Afghanistan

(713) 794-7034; (713) 794-8825; (713) 794-7928

Call for information

Other Programs

2-1-1

Texas United Way Helpline

(713) 957-4357

Hours: 7-days a week, 24-hours a day

Services: A free helpline in all languages to help with Health and Human Service needs.

Aid to Victims of Domestic Abuse

2603 LaBranch #100, Houston, TX 77004

(832) 369-9390

Hours: Monday-Friday, 9:00 AM - 4:00 PM

Services: If elderly, disabled or homeless, please call to be referred directly to a local food pantry.

Crime Victims' Compensation Program

Office of the Attorney General

Austin, TX

1 (800) 983-9933

- Crime Victims' Assistance, City of Houston, **(713) 308-9063**
- Crime Victims' Assistance, Harris County Precinct 7, **(713) 643-6773**

Services: May provide funds to pay for counseling, medical care, loss of earnings, relocation and rental, child care if the person was a victim of a crime that was reported; can complete application alone or receive assistance (recommended); most police and sheriff's departments will have a crime victim liaison who can help.

Crisis Hotline of Houston

(713) 228-1505; (713) HOTLINE

Hours: 7-days a week, 24-hours a day

Services: Phone intervention for people in crisis & survivors of suicide, support group for survivors (friends and family) of suicide, available in any language.

Gay and Lesbian Switchboard of Houston

(713) 529-3211

Hours: 7-days a week, 24-hours a day

Services: Referrals to community resources; access to emergency domestic violence and sexual assault services, including shelter.

Montrose Counseling Center

GLBT/Same Sex

401 Branard, 2nd Floor, Houston, TX 77006

(713) 529-0037

Hours: Please call for information

Services: Addresses needs of gay, lesbian, bisexual or transgendered people who have left an abusive or violent partner and need immediate safe housing.

National Domestic Violence

1 (888) 799-7233; 1 (888) 799-SAFE

1 (800) 787-3224

Hours: 7-days a week, 24-hours a day

Services: Immediate assistance

Runaway Hotline**1 (800) 392-3352**Hours: 7-days a week, 24-hours a dayServices: Shelter, referral, messages relayed information & referral.**Sexual Assault Hotline****(713) 528-7273; (713) 528-RAPE**Hours: 7-days a week, 24-hours a dayServices: Immediate assistance in all languages; dispatches Sexual Assault Accompaniment Counselors to accompany and advocate for survivors at local hospitals, police stations and courts.

CLOTHING

Veterans Only/Employment

Operation Suits for Soldiers

(713) 395-0618, Jolene Nixon, Director of Marketing, Norton Ditto,

nixon@nortonditto.com

(281)-367-0995, John Hite, General Manager, Norton Ditto – The Woodlands,

jhite@nortonditto.com

(713) 965-0828 (office); (281) 467-6021 (cell), Valerie Sherlock,

vjsherlock@msn.com

Hours: Please call for information

Services: Provide the highest quality business garments and transition services for members of the Armed Forces transitioning from military service to the public sector.

Other Programs/ Employment

Career Gear (Men Only)

6640 Hornwood, Houston, TX 77074

(713) 778-9959

Hours: Please call for information

Services: Serves clients by referrals only, call for list of agencies. You must have an interview or job fair scheduled before attaining an appointment and receiving interview attire.

Career and Recovery Resources, Inc.

2525 San Jacinto, Houston, TX 77002

(713) 754-7000; (713) 754-6047 TTY

Hours: Please call for information

Services: Sometimes help with clothing as related to employment needs.

Department of Assistive and Rehabilitative Services Disabled Only)

Several offices in Houston and surrounding cities – served by zip code

1 (800) 628-5115

Hours: Please call for information

Services: May provide work related clothing or uniforms for disabled wanting to go back to work.

- Central Office, 3311 Richmond Ste 175 77098, (713) 521-1119
- Multi-Service Center Office, 1475 West Gray 77019, (713) 529-5818
- East End Office, (713) 928-7700

Dress for Success (Women Only)

3915 Dacoma, Houston, TX 77092

(713) 957-3779

Hours: Please call for information

Services: Serves clients by referral only – call for list of agencies; must have an interview scheduled before receiving clothing; on initial visit you receive a suit appropriate for the industry in which you are interviewing and, if available, accessories; when hired you can return for additional clothing.

Salvation Army Social Services

1500 Austin, Houston, TX 77002

(713) 752-0686

Hours: Monday-Friday, 8:30 AM – 3:00 PM

Services: Walk-ins are accepted. Please call ahead for documentation needed.

SEARCH Homeless Project

2505 Fannin, Houston, TX 77002

(713) 739-7752

Hours: Please call for information

Services: Sometimes has funding to pay for work shoes, uniforms, and etc. if enrolled in services.

Workforce Solutions

Offices are located throughout Houston; please call for location nearest you

1 (888) 469-5627

Hours: Please call for information

Services: If you need help buying clothing, tools, etc. for your job, you may qualify for money through their program.

Other Programs

United Way of the Texas Gulf Coast

1418 Preston, Houston, TX 77002

2-1-1 or (713) 957-4357

Hours: 7 days, 24 hours free helpline; available in all languages

Services: Resources in the community to include clothing in area. Zip code restricted. Please call for information.

Christian Community Service Center

3434 Branard, Houston, TX 77027

(713) 871-9741

Hours: Monday-Friday, 10:00 AM – 2:00 PM; Saturday 9:00 AM to 12:00 PM

Services: Zip code restricted. Please call for information.

Emergency Aid Coalition

St. Paul's Church

5401 Fannin (at Binz), Houston, TX 77027

(713) 528-3663

Hours: Monday-Friday, 9:30 AM – 11:00 PM

Services: Please call for information.

Lord of the Streets

3401 Fannin (near Elgin), Houston, TX 77027

(713) 526-0311

Hours: Monday-Friday, 9:00 AM – 11:00 AM; 12:00 PM – 3:00 PM

Services: Please call for information.

SEARCH

2505 Fannin, Houston, TX 77002

(713) 739-7752

Hours: Monday-Friday, 8:00 AM – 3:00

Services: Clothes are available at certain times. Please call for information.

St. John Missionary Baptist Church

2222 Gray Street, Houston, TX 77003

(713) 659-6831

Hours: Monday, Wednesday & Friday, 8:00 AM – 5:00 PM

Services: Clothing and haircut vouchers. Please call for information.

St. Vincent de Paul

Houston, TX 77027

(713) 741-8234

Hours: Please call

Services: Please call for information and to be referred to a local church with SVDP program.

West Houston Assistance Ministries

10501 Meadow Glen, South Houston, TX 77042

(713) 944-0093

Hours: Monday-Friday, 10:00 AM to 2:00 PM

Services: Zip code restricted. Please call for information

EMPLOYMENT/READINESS/TRAINING

Veterans Only

American GI Forum

2556 South Loop West, Suite 550, Houston, TX 77054

www.agif-nvop.org

(713) 666-4796

Hours: Please call

Services: For veterans recently released from active duty (within 48 months), homeless veterans, disabled veterans, veteran ex-offenders or veterans with substance abuse issues any discharge other than dishonorable. Provides job training, employment placement, basic skills upgrade, support services and extensive case management.

Career and Recovery Resources, Inc.

Homeless Veterans Reintegration Program (VRP)

2403 Caroline St, Houston, TX 77004

(713) 754-7002

Hours: Please call

Services: Offers job placement assistance, job training, purchase of tools and supplies, computer literacy training and case management.

Goodwill Houston

www.goodwillhouston.org

Hours: Please call

- Homeless Veterans' Reintegration Program
107950 Hammerly, Houston, TX 77043
(713) 699-6361

Services: Job placement, training, job development, career counseling, resume preparation, are among the services that are provided. Supportive services such as clothing, provision of or referral to temporary, transitional, and permanent housing, referral to medical and substance abuse treatment, and transportation assistance are also provided.

- Homeless Female Veterans & Veterans with Families Program
3000 Richmond Ave., Houston, TX 77098
(832) 900-7465

- **Incarcerated Veterans Training Program**
Midtown Terrace, 4640 Main St., Houston, TX 77002
(713) 699-6352
Services: - Employment services to veterans who are currently incarcerated and within 18 months of releases, or has been released from incarceration in the last 6 months.
- **Civic Justice Corps**
1140 West Loop North, Houston, TX 77055
(713) 699-6305
Services: - Education (GED, vocational certification and more), training (job readiness, in-demand jobs, paid work experience and more) and placement (coaching, post-placement program, clothing, transportation and more) for juvenile offenders ages 18-24 (involved with criminal justice system within last 12 months, including alternative sentencing).

SEARCH Homeless Project

The Homeless Veterans Reintegration Program
2505 Fannin, Houston, TX 77002

(713) 739-7752

Hours: Please call

Services: Offers job placement assistance, job training, purchase of tools and supplies, computer literacy training and case management.

The Houston Launch Pad Vets

2656 South Loop West, Suite 230, Houston, TX 77054

(832) 778-9800

Hours: Please call

Services: Job placement, resume development, supportive services, housing and case management.

US Vets at The DeGeorge

1418 Preston Ave., Houston, TX 77002

(713) 229-8122

Hours: Please call

Services: Career assessment, resume writing and interviewing skills, computer access, fax and copy machines, typing and computer tutorials, job coaching and referrals; has both residential back-to-work programs and Career Centers that offer employment assistance.

VA Vocational Rehabilitation Services

(713) 791-1414

- Incentive Therapy – Pre-vocational work restoration program which assigns veterans to various hospital-based work activities.
- Compensated Work Therapy – Work restoration services to veterans in rehabilitation; program includes transitional work experience, supported employment, and homeless veteran supportive employment.

Hours: Please call

Services: Please call for information

Worklife Institute

1900 Saint James Place, Suite 880, Houston, TX 77056

(713) 963-9456

Hours: Monday-Friday, 9:00 AM – 7:00 PM

Services: Worklife Institute's OEF/OIF Reentry and Worklife Transition program offers services, free of charge, to OEF/OIF Veterans and their families; career transition, family and personal counseling, and legal consultation and referral. The program also provides various Seminars and workshops such as work orientation and parenting seminars. The Institute resource center offers hospitality, a library, meeting facilities, computers and other office equipment for its clients.

Other Programs

Aspire to Win, Inc.

(713) 533-9377

roseyrui@gmail.com

Hours: Please call

Services: Addresses the unique psycho-social needs and issues facing men who have been incarcerated for a long time (focusing on men who served 10 years or more); provides mentoring, life and coping skills, family reunification, job development, substance abuse and anger management classes and character-building.

Bread of Life

St. John's

1703 Gray, Houston, TX

www.breadoflifeinc.org

(713) 650-0595

Hours: Please call

Services: Job and placement services including workforce development and job skills training and computer training

Career and Recovery Resources, Inc.

(713) 754-7047 TTY

www.careerandrecovery.org

- 2525 San Jacinto Street, Houston, TX 77002
(713) 754-7000
- 2302 Fannin Street, Houston, TX 77004
(713) 754-7078
- 203 Caroline Street, Houston, TX 77004
(713) 754-7002

Hours: Please call

Services: Job placement assistance, resume prep, job bank, computer literacy; also helps with bus fare and clothing; specific programs for homeless veterans, seniors, youth, displaced professionals, deaf and hard of hearing; outpatient substance abuse treatment program; free computer center for general access and computer classes; Spanish, ASL.

Change Happens

3353 Elgin, Houston, TX 77003

www.changehappenstx.org

(713) 374-1200

Hours: Please call

Services: Rescue in Motion - job readiness program for "at-risk" individuals of all ages; other program services including outreach and assistance, mentoring, youth, HIV, substance abuse and housing services.

Christian Community Services Center

3224 Mercer, Houston, TX 77027

(713) 699-6352

www.ccschouston.com

Hours: Please call

Services:

- JobNet: Job assistance; serves people from all zip codes, attend a one-hour orientation and then have access to workshops, computer training, on-site job-related resources and one-on-one help.
- Martha's Way: vocational training in residential housekeeping; through classroom education, hands-on training and job leads, we equip clients to operate their own professional businesses through a 42-hour curriculum; in addition, and many graduates have also improved their language skills though an "English for Housekeeping" course.

Community Re-Entry Network (City of Houston Program)

Kashmere Multi-Service Center
4802 Lockwood, Houston, TX 77026
(832) 393-5464

Hours: Please call

Services: Support program for ex-offenders in the Greater Houston area; provides network of resources and linkages; focuses on strengthening family relationships; two-week life skills class and training phase followed by a specialized ten-week program based on the person's needs; mentor provided as well.

COMPASS

Dunn Outreach Center
1212 Prairie, Houston, TX 77002
(832) 393-5464

www.houstoncompass.org

Hours: Monday-Friday 9:00 AM – 2:00 PM

Services: Employment assistance; limited bus fare for job search or medical needs; clothing referrals; Operation ID referrals; free voice mail; information and referral; reading glasses; basic hygiene products; gold card rep.

Department of Assistive and Rehabilitative Services (DARS)

1 (800) 628-5115

www.dars.state.tx.us

- Multi-Service Center
1475 W. Gray, Houston, TX 77019
(713) 535-7430
- Central
3311 Richmond Ave. #175, Houston, TX 77098
(713) 866-7765
- East End
5425 Polk St. #410, Houston, TX 77023
(713) 928-7700

Hours: Please call

Services: Helps people with mental or physical disabilities go to work - provides vocational training, job readiness and placement and supportive work services; the Divisions for Deaf and Hard of Hearing and Blind is located at the Central Office.

Gotcha Second Chance Inc.

5100 Westheimer, Suite 200, Houston, TX 77056

(713) 690-1970

Hours: Please call

Services: Individual assessment, GED assistance, job readiness training, employment placement services for ex-offenders; no "3G" (harm) felony convictions, for example, assaults can be accepted but not aggravated assault); must be on parole or probation, be unemployed due to lack of skills, willing to complete program guidelines including a 70-hour core curriculum.

H&H Employment Solutions

307 Northwest Mall, Houston, TX 77092

1 (877) 240-5627

Hours: Please call

Services: Serving the disabled and challenged community (low-income, ex-offenders and others) with supportive services needed to gain and maintain meaningful employment. Services include supported employment services, job coaching and placement, personal social adjustment training, expert resume writing, transportation and wardrobe.

Houston Food Bank

Herzstein Center

3811 Eastex Frwy, Houston, TX 77026

(713) 223-3700

www.houstonfoodbank.org

Hours: Please call

Services: Will train prisoners and probationers for living wage jobs while they volunteer at the Houston Food Bank (see website for listing of type of trainings offered); classes in culinary arts will also be taught at the Keegan Center on the North Freeway; social workers will offer job readiness and job placement assistance.

Project Path Finder

832-830-3440

Hours: Please call

Services: For ex-offenders released from TDCJ within the last 90 days; free cell phone for those completing the workshop; offers case management, computer literacy, life skills training, address substance abuse issues, conflict resolution and anger management; housing referrals.

www.projectpatfinderhouston.org

The Center for Hearing and Speech

3636 West Dallas, Houston, TX 77019

(713) 523-3633

www.centerhearingandspeech.org

Hours: Please call

Services: Adult services include workshops, residential and day care services and employment and training programs; and comprehensive children's services.

The Gathering Place

5310 South Willow Drive, Houston, TX 77035

(713) 729-3499; (713) 729-3799

www.gplace.org

Hours: Monday-Friday 8:30 AM – 5:00 PM

Services: Provides a supportive environment for adults with severe and persistent mental illness; there are support groups, job skills building, employment assistance, wellness program and recreational activities. Membership is free.

The WorkFaith Connection

- 5100 Travis, Houston, TX 77002

(281) 833-3435

- N Post Oak Road, Suite 150, Houston, TX 77055

(713) 984-9611

www.workingconnection.org

Hours: Please call

Services: Formerly known as The Working Connection, it is a Christ-centered nonprofit organization; has an eight-day job readiness workshop; provides job placement, job retention and career advancement help.

Workforce Solutions

1 (800) 453-8140 for info on programs below

1 (888) 469-JOBS (5627) for local offices

www.wrksolutions.com

- Career offices throughout Houston for job assistance and placement; GED assistance; financial aid for training, education, job search and child care...
- Project Rio – for ex-offenders released from TDCJ (State jail only) within one year or currently on parole or within one year from when parole ended – specialized job assistance, one can enroll themselves (no parole or other referral needed)
- Fidelity Bonding Services - free fidelity bonding services designed to alleviate employer concerns about hiring "at-risk" job applicants including ex-offenders, such as individuals with records of arrest, probation, or any police record (standard more broad than Project Rio program – can be state, county or city release and no “1 year from release” time frame)
- On-the-Job Training (OJT)
1 (888) 469-5627

Hours: Please call

Services: You may be eligible for training on the job. Please contact a Workforce Solutions office for information.

HEALTHCARE

Veterans Only

Michael E. DeBakey VA Medical Center

2002 Holcombe Blvd., Houston, TX 77030

(713) 791-1414

- Appointment Center – **(713) 794-8985 or 1 (800) 639-5137**
- Healthcare for Homeless Veterans Program – **(713) 794-7848**
- Pharmacy Helpline -- **(713) 794-7653**
- Pharmacy Refills -- **(713) 794-7648 or 1 (800) 454-1062**
- VA Eligibility & Enrollment – **(713) 794-7288**

Domiciliary Care for Homeless Veterans (substance abuse)

7329 Fannin Street, Houston, TX 77030

(713) 791-7922

Hours: Please call

Services: Provides medical care and rehabilitation services in a residential and therapeutic setting to eligible ambulatory veterans challenged by medical conditions, psychiatric disorders or substance abuse.

McGovern Clinic/DeGeorge

1418 Preston, Houston, TX 77002

(713) 794-7533

Hours: Monday-Friday, 7:30 AM – 4:00 PM

Services: Walk-in clinic (good idea to call ahead for available staff). This is the point of entry to all health care for the Homeless Veterans Programs (HCHV).

Salvation Army Harbor Lights (substance abuse)

2407 N. Main, Houston, TX 77009

(713) 224-2874; (713) 791-1414, ext. 2848 (VA Grant & Per Diem Program)

Hours: Please call

Services: Faith based substance abuse recovery program for single men; VA can provide bed vouchers for eligible veterans.

VAMC Health Care for Homeless Veterans (HCHV)

2002 Holcombe Blvd., 6th Floor, Houston, TX 77030

(713) 794-7533

Hours: Please call

Other Programs

Houston Department of Health and Human Services

8000 North Stadium Drive, Houston, TX 77054

(713) 794-9320

www.houstontx.gov

Hours: Monday – Friday, 7:30 a.m. – 5:30 p.m.

Services: Public health services, including immunizations, family planning, HIV/STD testing and support services, dental, child health services and prenatal care. Sliding scale based on income; accepts Medicaid; some services are free, please call for information.

Harris County Hospital District

2525 Holly Hall, Houston, TX 77054

(713) 566-6400

Hours: Inpatient services 24/7; outpatient services vary by location

Services: Free or discounted services to county residents based on income. Inpatient acute and rehabilitation care; trauma and emergency services; outpatient primary and specialty care services.

Harris County Public Health & Environmental Services

2223 West Loop South, Houston, TX 77027

(713) 439-6000

Hours: Monday-Thursday, 8:00 AM – 5:00 PM,

Services: Free or discounted services to county residents based on income. Public health services, including immunization, child health exams, treatment of sexually transmitted diseases, TB screening, HIV counseling and testing, and dental care.

Healthcare for The Homeless-Houston (HHH)

(713) 276-3073; (713) 739-1233 (fax)

www.homeless-healthcare.org

SEARCH Clinic

2505 Fannin, Houston, TX

(713) 276-3079

Hours: Please call

Services:

- Primary Care Medical, Monday-Thursday 8 AM – 5 PM; Friday 8 AM – 12:00 PM
- Case Management, Monday-Thursday 8 AM – 5 PM; Friday 8 AM – 12:00 PM
- Counseling, Monday & Tuesday 1 PM to 5 PM; Wednesday 8 AM – 12:00 PM; Thursday 8 AM – 5 PM
- Dental, Monday-Thursday 8 AM – 5 PM; Friday 8 AM – 12:00 PM
- Psychiatry, Tuesday 8 AM to 5 PM

Cathedral Clinic (in collaboration with Cathedral Health Ministries)

1212 Prairie, Houston, TX

(713) 220-9730

Hours: Please call

Services: Services are provided free of charge

- Primary Care Medical, Monday & Wednesday 8 AM – 5 PM; Friday & Saturday 8 AM – 12:00 PM
- Women & Children, Tuesday 8 AM – 5 PM
- Case Management, Monday - Thursday 8 AM – 5 PM; Friday 8 AM – 12:00 PM
- Counseling, Wednesday 1 PM – 5 PM; Tuesday & Thursday 8 :30 AM – 3:30 PM; Friday 8 AM – 12:00 PM on
- Podiatry, Saturday 9 AM – 11 AM
- Psychiatry, Friday 8 AM – 12:00 PM
- HOMES Student-Run Clinic, Sunday 9 AM – 1 PM

Mobile Dental Van (at Star of Hope Men)

Harris County Hospital District/Healthcare for the Homeless Program

1811 Ruiz, Houston, TX 77002

(713) 227-8900

Hours: Monday- Wednesday & Thursday, 7:30 AM – 3:00 PM,

Services: Dental examination, cleanings, minor dental treatment and dental education. Must be a resident of Star of Hope Men; Must have a completed dental application; Must have a current HCHD Medical Card to be referred or for a prescription; Must have a current TB skin test; Chest Clearance (if positive skin test in the past). Anyone who plans on receiving dental services must attend Dental Education Class. For additional information see nurse in the clinic or the staff of Star of Hope Men.

Dental Health Education Class (at Star of Hope Men)

Harris County Hospital District/Healthcare for the Homeless Program

1811 Ruiz, Houston, TX

(713) 227-8900

Hours: Please call

Services: For additional information see nurse in the clinic or the staff of Star of Hope Men

ECHOS

9600 South Gessner Drive (at Bissonnet), Building E, Houston, TX 77071
(713) 270-0369

Hours: Monday-Thursday, 8:00 AM – 2:00 PM,

Services: Dental examination, cleanings, minor dental treatment, and dental education. Must be a resident of Star of Hope Men; must have a completed Dental Application; Must have a current HCHD Medical Card to be referred or for a prescription; must have a current TB skin test and chest clearance (if positive skin test in the past). Anyone who plans on receiving dental services must attend Dental Education Class. For additional information see nurse in the clinic or the staff of Star of Hope Men.

Health Clinics

Acres Home

8118 Ringold Street, Houston, TX 77088, **(281) 448-6391**

Aldine

4755 Aldine Mail Route, Houston, TX 77039, **(281) 985-7600**

Baytown

1602 Garth Road, Baytown, TX 77520, **(281) 427-6757**

Casa de Amigos Clinic

1615 N. Main St., Houston, TX 77009, **(713) 222-2272**

E. A. “Squatty” Lyons

1712 First M20, Humble, TX 77338, **(281) 446-4139**

Central Civic Community

8610 MLK Blvd., Houston, TX 77033, **(713) 734-0199**

Central Civic Community

3315 Delano St., Houston, TX 77004, **(713) 831-9663**

Gulfgate

7550 Office City Drive, Houston, TX 77012, **(713) 495-3700**

Harris County Health

5 locations -- call for information/location, **(713) 439-6100**

Star of Hope Men’s Development Center

1811 Ruiz, Houston, TX, **(713) 226-5426**

Martin Luther King Clinic

3315 Delano St., Houston, TX 77004, (713) 831-9663

Northwest

1100 West 34th Street, Houston, TX 77018, (713) 861-3939

Positive Options Programs (HIV positive)

(832) 548-5081, Karen Thornton; (832) 548-5079, Tina Hunter

Settegast

9105 North Wayside Dr., Houston, TX 77028, (713) 633-2020

Strawberry

927 E. Shaw Rd., Houston, TX 77506, (713) 982-5900

Hospitals**Ben Taub**

1504 Taub Loop, Houston, TX 77030, (713) 873-2000

Lyndon B. Johnson

5656 Kelly St., Houston, TX 77026, (713) 566-5000

HOUSING AND SUPPORT SERVICES

Veterans Only

Career and Recovery Veteran Services

2403 Caroline, Houston, TX 77004 (located 4 blocks west of I-45 in Midtown)
(713) 754-7059

Hours: Monday-Friday, 8:30 AM – 4:30 PM

Services: Case management; assistance with basic needs (food, clothing, emergency housing); short-term rental assistance; security and utility deposits; child care; transportation; and referral to the VA or community resources.

Haven of Hope House of Houston, Inc. (Single Female Veterans Only with/without children)

5106 Weaver Rd., Houston, TX 77016
(713) 633-1915

Hours: Please call

Services: Transitional housing for single homeless female veterans and those with children. VA housing benefits will be determined by the VA GPS Liaison and Homeless Coordinator after six months in the program.

Application for permanent housing and services made available from VA HUD-VASH, House Choice Vouchers, Section 8, Harris County Housing Authority, Houston Housing Authority and Houston Habitat for Humanity.

Midtown Terrace Suites

4640 Main St., Houston, TX 77002
(713) 523-3777

Hours: Extended hours Monday-Friday, 7:00 AM to 11:00 PM; Saturday 9:00 AM – 5:00 PM

Services: Subsidized vouchers; all bills paid; efficiencies; fully furnished; newly renovated apartments; gated community; great location; onsite services for heroes.

The DeGeorge at Union Station

1418 Preston Avenue, Houston, TX 77002
(713) 229-8122, (713)794-7533

Hours: Monday-Friday, 8:30 AM – 4:30 PM

Services: Case management; assistance with basic needs (food, clothing, emergency housing); short-term rental assistance; security and utility deposits; child care; transportation; and referral to the VA or community resources. .

The Housing Corporation of Greater Houston

Intake and Initial Screening

(713) 697-4411

Hours: Please call

Services: Case management; assistance with basic needs (food, clothing, emergency housing); short-term rental assistance; security and utility deposits; child care; transportation; and referral to the VA or community resources.

Santa Maria Hostel, Inc. (Female Veterans Only)

Residential and Outpatient Admissions

2605 Parker Road, Houston, TX 77093

(713) 691-0900

- Residential Treatment and Supportive Housing
2005 Jacquelyn Dr., Houston, TX 77055
(713) 957-2413
- Santa Maria's Bonita House
Residential and Outpatient Treatment, Supportive Housing, Admissions
2605 Parker Rd., Houston, TX 77093
(713) 691-0900

Hours: Please call

Services: Transitional housing bed for homeless female veterans. Support services based on individualized needs, to include: transitional housing for up to 12 months; case management; referrals and information; educational and vocational services; life skills training; parenting classes; transportation assistance; integrated mental health services; and residential and/or outpatient substance abuse treatment if needed.

United States Veterans Initiative-Houston

4604 Main Street, Houston, TX 77002

(832) 203-1626

Hours: Monday-Friday 8:00 AM – 5:00 PM

Services: Veterans in Progress (VIP) – 52 bed program facilitating homeless veterans; Critical Time Intervention (CTI) – 35-bed program tailored to chronically homeless veterans with severe mental illness including Post Traumatic Stress Disorder; Permanent Housing for Disabled Veterans (PHDV) – 54-bed program designed to aid veterans suffering with permanent mental or physical disabilities by providing long-term rental subsidies and supportive case management services.

Service Center

1418 Preston Ave., Houston TX 77002:

(713) 229-8122

shassell@usvetsinc.org

Hours: Monday-Friday 8:00 AM - 8:00 PM, Saturday 9:00 AM – 5 PM, Sun 9:00 AM – 1:00 PM

Services: The Service Center provides intake and referrals into our programs, computer email, voicemail, fax and copy machines, sack lunches, and initial case management services. Located adjacent to the Veterans Administration (VA) Downtown Drop-In Clinic on the ground floor of SRO housing facility.

Other Programs

Coalition for the Homeless of Houston/Harris County, Inc.

(713) 739-7514

www.homelesshouston.org

Hours: Please call

Services: Will help veterans find services and programs that offer shelter and transitional living arrangements for the homeless, as well as for individuals and families at risk of becoming homeless.

Northwest Assistance Ministries (NAM)

(713) 697-4411

Hours: Please call

Services: A short-term temporary program designed to assist veterans on an emergency basis for unexpected, immediate need.

The Houston Housing Authority

2640 Fountain View Dr, Suite 400, Houston, TX 77057

(713) 260-0547 TTY (for the hearing impaired)

www.housingforhouston.com

Hours: Please call

Services:

- Customer Service Hotline: **(713) 260-0377**; Monday – Friday, 8:00 AM - 5:00 PM
- Housing Choice Voucher Program Hours (by appointment only):
Monday-Friday, 8:00 AM - 5:00 PM
- Public Housing applications are accepted: Monday-Thursday, 8:00 AM - 4:00 PM

MEALS/LAUNDRY/SHOWERS

Veterans Only

McGovern VA Clinic at The DeGeorge at Union Station

1418 Preston Street, Houston, TX 77002-2192

(713) 794-7533

Hours: Monday, 7:30 AM – 1:30 PM, Thursday-Friday, 7:30 AM – 4:00 PM.

Services: Shower, laundry, link to VA programs, social worker and nurse on-site,

Other Programs

Anchor House

Wesley Community Center Program

1200 W Dallas St., Houston, TX 77019-4643

(713) 652-0847

Hours: Monday-Friday, 8:00 AM – 12:00 PM.

Services: Showers and lunch. Picture I.D. is needed. Open to community – special program for seniors.

Bread of Life (BOL) at St. John's

1703 Gray Street, Houston, TX 77003-5805

(713) 650-0595

Hours: Monday, Tuesday, Thursday, 6:00 AM – 9:00 PM – Meals, shower, laundry

Wednesday – area wide Food Fair

Thursday – Health Clinic

Monday -Thursday, 9:00 AM – 12:00 PM – Client advocacy, housing assistance, culinary arts program

Saturday – 7:30 AM – 9:00 AM – Breakfast only

Sunday – 12:00 PM – 1:00 PM (Doors open at 10:00 AM); Lunch only

Note: The After Dark Program will be closed. The shelter will open at night in emergency situations such as cold and wet nights (for single men or women).

Crossroads at Park Place

7843 Park Place Blvd., Houston, TX 77087-4639

(713) 252-3604

Hours: Tuesday & Thursday, 7:00 AM – 1:00 PM.

Services: Showers facilities for women and men, laundry services, a clothing closet, hygiene and first aid products, medical and social services, breakfast and lunch served

IMPACT Houston

1704 Weber Street, Main Building, Houston, TX 77007-2936

(713) 864-5667

Hours: Monday-Thursday, 7:00 AM – 3:00 PM.

Services: Hot meal, shower and laundry facilities, bible study

Distribution Center

1712 DePelchin Street, Main Building, Houston, TX 77007-2913

(713) 862-7011

Hours: Monday-Friday, 10:30 AM; Sack lunch, Monday & Wednesday (closed last Wednesday of the month; Groceries, Tuesday & Thursday (call for information)

Services: Food, clothing and households goods for special needs;

SEARCH Homeless Project

2505 Fannin Street, Houston, TX 77002-9115

(713) 739-7752

Hours: Monday-Friday, new clients should arrive at 7:30 AM

Services: Hot lunch, showers, and laundry. Receive mail, case management, food stamp application, gold card application, medical & dental, employment services, GED classes, etc.

The Beacon, Day Center for the Homeless

The Dunn Outreach Center

1212 Prairie Street (at San Jacinto Street), Houston, TX 77002-2008

(713) 220-9737

Hours: Friday, Saturday, Sunday, Monday, 9:00 AM – 3:00 PM

Services: Showers, laundry, hot lunch, information and referral, case management, Pastoral care

MHMRA Bristow Center (Mental Health Care Only)

PATH Program

2627 Caroline Street, Houston, TX 77004-1114

(713) 970-7413

Hours: Monday-Friday, 7:00 AM – 4:00 PM, new client walk-in for intake early morning

Services: Homeless people with mental health issues. Breakfast “snack” and lunch are provided. Showers, laundry, locker, case management, psychiatric care, and mail can be received at this location.

Meals Only

Emergency Aid Coalition

St. Paul's Church

5401 Fannin Street (at Binz Street), Houston, TX 77004-6808

(713) 528-3663

Hours: Monday-Friday, 11:30 AM – 1:00 PM, Sunday 12:15 PM – 1:00 PM

Services: Sack lunches

Loaves and Fishes

2001 Congress Street (at St. Emanuel Street), Houston, TX 77002

(713) 224-1373

Hours: Tuesday-Sunday, 11:30 AM, **(Monday CLOSED)**

Services: Lunch

Martha's Kitchen

322 S. Jensen Drive (near Navigation), Houston, TX 77003-1116

(713) 224-2522

Hours: Monday-Friday, 11:30 AM

Services: Sack lunches

Palmer Way Station

6221 South Main Street (at North MacGregor), Houston, TX 77030 -1506

(713) 529-6196

Hours: Monday-Friday, 8:00 AM – 9:15 AM, **including all holidays except Thanksgiving Day**

Services: Hot breakfast

Episcopal Church

1015 Holman (near Elgin and Fannin), Houston, TX 77004-3810

(713) 224-2522

Hours: Monday-Friday, 5:30 PM

Services: Sack supper and evening prayer

Food Pantries

The Houston Food Bank

535 Portwell St., Houston, TX 77029

(832) 369-9390

Hours: Monday-Friday, 7:30 AM – 6:00 PM

Services: If elderly, disabled or homeless, please call to be referred directly to a local food pantry.

- Chicano Family Services
- Catholic Charities
- Emergency Aid Coalition
- Interfaith Ministries of Greater Houston
- Houston Food Bank
- Braes Interfaith Ministries
- Christian Community Service Center
- Cypress Assistance Ministries
- Fair Haven Food Pantry
- Gulf Coast Community Service Association
- Target Hunger
- St. Jerome's St. Vincent De Paul

OUTREACH SERVICES

Veterans Only

Houston Police Dept's Homeless Outreach Team (HOT)

832) 394-0086 (office); (281) 460-2680 (Team Cell)

Hours: Please call

Services: Provides outreach services for IDs, drug and alcohol treatment, and access emergency mental health care. HPD Officers partner with Case Managers from social service agencies to provide intervention and assistance

SEARCH Homeless Project

2505 Fannin St., Houston, TX 77002

(713) 739-7752

Hours: Monday -Friday, 8:00 AM – 5:00 PM.

Services: Provides food, water, toiletries, clothing and blankets when available; helps connect people to shelter or housing, medical care, case management and much more; coordinates with other agencies and HPD's Homeless Outreach Team.

US Vets

Midtown Office

4606 Main Street, Ste 213, Houston, TX 77002

(832) 203-1626

Hours: Monday – Friday, 8:00 AM – 5:00 PM.

Service Center at the DeGeorge

1418 Preston Ave., Houston, TX 77002

(713) 229-8122

Hours: Monday-Friday, 8:00 AM – 8:00 PM; Saturday, 9:00 AM – 5:00 PM;

Sunday 9:00 AM – 1:00 PM

Services: Outreach services to case management, medical care, shelter or housing, employment, veteran and other benefits; transitional and permanent housing programs for disabled or employable veterans – independent living; serious mental illness and or substance abuse problems

Other Programs

Salvation Army

Harris County

2008 Main Street, Houston, TX 77002

(713) 658-9205

Hours: Monday-Thursday, 8:30 AM – 3 PM; Friday, 8:00 AM – 11:00 AM

Fort Bend County

10435 Greenbough Drive, Stafford, TX 77002

(281) 207-2500

Hours: Monday-Thursday, 8:30 AM – 4:30PM

Services: Provides rent, mortgage, water bill, food and clothing assistance to qualified adults, as well as referrals to other collaborating agencies. Please call for requirements to qualify for assistance.

CY-Fair Helping Hands (Cy-Fair Area)

P.O. Box 41298, Houston, TX 77241

(713) 739-7752

Hours: Please call

Services: Provides food and clothing and helps to acquire medical care, employment, shelter and other necessities to transition out of homelessness.

PUBLIC ASSISTANCE

Veterans Only

Veteran Specialist 2-1-1

United Way of the Texas Gulf Coast

(713) 685-2721

Hours: Please call

Horizon Outreach

(713) 651-0009

info@horizonoutreach.org

www.horizonoutreach.org

Hours: Monday-Friday, 9:00 AM – 5:00 PM

Houston Bar Association

1001 Fannin, Suite 1300, Houston, TX 77002

(713) 759-1133

www.hba.org

Hours:

- Michael A. DeBakey VA Medical Center - Every Friday, from 2:30 PM - 5:00 PM
- DeGeorge at Union Station - first Tuesday of each month, from 5:30 PM - 7:30 PM
- US Vets at Midtown Terrace - third Thursday of each month, from 6:30 PM - 8:30 PM

Services: Legal advice clinics for veterans

Houston Volunteer Lawyers Program

712 Main Street, Suite 2700, Houston, TX 77002

(713) 228-0735

info@hvlp.org www.hvlp.org

Hours: Please call for information, **(713) 228-0732**. Michael E. DeBakey VA Medical Center, fourth Friday of every month.

Services: Free legal clinic for veterans and pro bono legal services to low-income men and women of Harris. Handles most types of civil cases, including family law, consumer issues, and lord/tenant, and disability in limited cases, estate planning, probate and guardianship, and tax controversies.

Lone Star Legal Aid

1415 Fannin Street, Houston, TX 77002

1 (800) 733-8394 Intake

Hours: Family (non emergency): Monday 8:30 AM - 12:30 PM. Family law emergencies will be accepted throughout the week. All Other Civil Matters -- Monday - Friday 8:30 AM - 12:30 PM. Emergency intakes will be accepted during business hours.

www.lonestarlegal.org/

- **Veterans Rights Initiative**

Free legal advice, advocacy and education regarding veteran rights and protections. The program focuses on helping veterans, service members and their families understand state and federal resources and protections available to them.

(713) 652-0077 Ext. 1235, Slav P. Talavera, Attorney

VA Houston National Veterans Cemetery

10410 Veterans Memorial Drive, Houston, TX 77038

(281) 447-8686

- Veteran Homeless Burial Program
c/o 1418 Preston Ave., Houston, TX 77002

(713) 224-1418

Services: Funeral arrangements must be made and paid for by the family members. VA only provides chapel services and the plot free of charge. Please call for information concerning burial of veterans who were homeless.

- Military Funeral Honors

Services: The Department of Defense (DOD) provides Military Funeral Honors at the burials of Veterans. When requested, funeral honors can be given at any cemetery-private or Government – operated. Most funeral directors make those arrangements with (DOD) on behalf of family members. .

West Houston Assistance Ministries

10501 Meadow Glen, South Houston, TX 77042

(713) 944-0093

Hours: Monday-Friday, 10:00 AM - 2:00 PM

Services: Appointments are needed for financial assistance, which includes rent, utilities, glasses, and prescriptions. Some restrictions apply. Zip code restricted.

Other Program

United Way of the Texas Gulf Coast

1418 Preston, Houston, TX 77002

2-1-1 or (713) 957-4357

Hours: 7-daysays, 24-hours free helpline; available in all languages

Services: Resources in the community to include clothing in area by zip codes.

3 A Bereavement Foundation

5330 Griggs Road, Suite D108, Houston, TX 77021

(713) 649-3232

Hours: Please call

Services: Serves indigent and low-income bereaved families in the Houston area who have limited or no means to bury their loved ones; comprehensive services, including arrangements, financial assistance and counseling are freely rendered.

Area Agency on Aging-Harris County

8000 North Stadium, 3rd floor, Houston, TX 77054

(713) 794-9001; (800) 213-8471 Toll-free

Hours: Please call for information

Bread of Life, Inc

1703 Gray Street, Houston, TX 77003

(713) 650-0595

Hours: Monday-Friday, 6:30 AM - 4:30 PM

Cathedral Justice Project

1212 Prairie Street, Houston, TX 77002

(713) 220-9780

Hours: By Appointment Only. Call the office for information about locations and times.

Services: Applicants may attend one of the scheduled legal clinics held at homeless facilities in the Houston area. Will assess legal needs, provide pro bono legal assistance, and offer representation for qualifying matters.

Catholic Charities of the Diocese of Galveston-Houston

- 2900 Louisiana Street, Houston, TX 77006
(713) 526-4611

Note: Assistance through their Aids Ministry for those who have died of AIDS or HIV related illness.

- Guadalupe Area Social Services
326 South Jensen, Houston, TX 77003
(713) 227-9981

Hours: Please call for information

City of Houston Municipal Court Homeless Court

5000 Gulf Freeway, Building 1, Houston, TX 77023

(713) 393-4700

Hours: Please call

Services: Homeless persons with misdemeanor cases filed with the City of Houston Municipal Court, including Metro. This is a voluntary program requiring successful participation in an Agency Program. No one goes into custody relating to the misdemeanor offense. City of Houston and Metro tickets are eligible. See your case manager to enroll in the Homeless Court Program/

Crime Victims' Compensation Program

Office of the Attorney General

Austin, TX

Hours: Please call

Services:

- Crime Victims' Assistance, City of Houston, **(713) 308-9063**
- Crime Victims' Assistance, Harris County Precinct 7. **(713) 643-6773**

Note: May provide funds to pay for funeral and burial expenses if the person was a victim of a crime that led to their death. Please call for information.

Crisis Intervention of Houston, Inc

Houston Hotlines

(713) 468-5463

www.crisishotline.org

Hours: 7-days, 24-hours

Emergency Aid Coalition

5401 Fannin, Houston, TX 77004

(713) 528-3663

www.eachouston.org

Hours: Please call for information

Family Services of Greater Houston

(713) 861-4849

www.familyservices.org

Hours: Please call for information

Fort Bend County Social Services

4520 Reading Rd., Suite A, Rosenberg, TX 77471

(713) 649-3232

Hours: Please call for information

Note: Pauper burials are approved on a case by case basis. The family cannot have any assets or resources that can be liquidated or any insurance policy on the deceased that covers burial.

Funeral Consumers Alliance of Houston

1504 Wirt Rd., Houston, TX 77055

(713) 649-3232

Hours: Please call for information

Services: Help with advance planning and funeral resources.

Gulf Coast Community Services Association

5000 Gulf Freeway, Building 1, Houston, TX 77023

(713) 393-4700

www.gccsa.org

Hours: Please call for information

Harris County Community Services Department

Office of Social Services

www.csd.hctx.net

Hours: Please call for information

Services:

- 9418 Jensen Drive, Houston, TX 77093
(713) 696-7900
- 8410 Lantern Point Drive, Annex M, Houston, TX 77054
(713) 578-2000

Houston Department of Health and Human Services

8000 North Stadium, Houston, TX 77054

(713) 794-9320

Hours: Please call for information

Houston Food Bank

The Herzstein Center
3811 Eastex Freeway, Houston, TX 77026

(713) 223-3700

www.houstonfoodbank.org

Hours: Please call for information

Interfaith Ministries for Greater Houston, Inc

3217 Montrose Boulevard, Houston, TX 77006

(713) 520-464

Hours: Please call for information

Jewish Family Service

4131 South Braeswood Boulevard, Houston, TX 77025

(713) 667-9336

Hours: Please call for information

NeuroPsychiatric Center (NPC)

1502 Taub Loop, Houston, TX 77030

(713) 970-7000; (866) 970-4770 Toll-free

Hours: Please call for information

Operation I.D.

5100 Travis Street, Houston TX 77002

(713) 620-6476

Hours: Please call for information

Services: Provides Texas I.D.'s.

Samaritan Ministries

(281) 589-8729

www.searchproject.org

Hours: Please call for information

Services: Provides an online checklist of priorities and information regarding funeral homes, cemetery services, expenses and support groups.

SEARCH

2505 Fannin, Houston, TX 77002

(713) 739-7752

www.searchproject.org

Hours: Please call for information

Social Security Administration

1 (800) 772-1213

www.ssa.gov

Hours: Please call for information

Services: Disability benefits under Social Security disability, and Supplemental Security Income (SSI); one time death benefit of \$255.

Society of St. Vincent de Paul

2403 Holcombe Boulevard, Houston, TX 77021

(713) 741-8234

Hours: Please call for information

Star of Hope Mission, Inc

Doris and Carlos Morris Men's Development Center

1811 Ruiz, Houston, TX 77054

(713) 227-8900

www.sohmission.org

Hours: Please call for information

Target Hunger

2814 Quitman, Houston, TX 77026

(713) 226-4953; (713) 226-4954

www.targethunger.org

Hours: Please call for information

The Salvation Army - Houston Metropolitan Area

- 1500 Austin Street, Houston, TX 77002

(713) 752-0686

- East Harris County Corps Community Center, Boys & Girls Club
2732 Cherrybrook Lane, Pasadena, TX 77502

(713) 378-0020

Hours: Please call for information

Transitional Living Center

6801 Ardmore, Houston, TX 77054

(713) 748-7242

Hours: Please call for information

U.S. Dept of Health & Human Services

1-800-MEDICARE

Hours: Please call for information

Services: Medicare www.medicare.gov; Long term care; Prescription drug plan

Victim Assistance Center, Inc

1310 Prairie, Suite 1030, Houston, TX 77002

(713) 755-5625

www.victimassistancecentre.com

Hours: Please call for information

SHELTERS

Men

Salvation Army	2407 N Main St., Houston 77009	(713) 224-2875
Joshua House for Men	9306 Hammerly Blvd., Houston 77080	(713) 468-2236
Magnificent House	3209 Austin St., Houston 77004	(713) 529-4231
Modest Family Health Care Center	1008 Danube, Houston 77051	(713) 733-2458
Open Door Mission	5803 Harrisburg, Houston 77011	(713) 921-7520
Salvation Army Harbor Light Center	2407 North Main St Houston 77009	(713) 224-9200
Star of Hope - Men's	1811 Ruiz Houston 77002	(713) 227-8900
Ultimate Changes	5038 Pershing Houston 77033	(713) 731-4404

Men, Women & Families

Bay Area Turning Point	210 S Walnut, Webster 77598	(281) 286-2525
Interfaith Hospitality Network - Northwest	15555 Kuykendahl Rd., Houston 77090	(281) 885-4567
Interfaith Hospitality Network - Humble	19301 Hightower #10, Humble 77338	(281) 319-4996
Interfaith Hospitality Network – Montgomery	10245 Owen Drive Conroe 77304	(936) 442-2715
Salvation Army – Conroe	304 Avenue E Conroe 77301	(936) 760-2440

Women

Bethel Home for Women	1721 Ronson Dr. Houston 77055	(281) 345-4432
Magnificent House	3209 Austin St. Houston 77004	(713) 529-4231
Modest Family Health.	1008 Danube Houston 77051	(713) 733-2458

Women and Children

Bay Area Homeless	3406 Wisconsin Baytown 77520	(281) 837-1654
DePriest Outreach	5609 E Mt Houston, Houston 77093	(281) 449-0994
Mission of Yahweh	10247 Algiers Houston 77041	(713) 466-4785
Salvation Army	1603 McGowen Houston 77004	(713) 650-6530
Star of Hope – Family	419 Dowling Houston 77003	(713) 222-2220

Battered Women and Children

Houston Area Women's Center		(713) 528-2121
Bridge Over Troubled Waters		(713) 473-2801
Family Time Foundation		(281) 446-2615
Fort Bend Women's Center		(281) 342-4357
Montgomery Co. Women's Center		(281) 292-4155
Montrose Counseling Center – G.L.B.T.		(713) 529-0037
New Horizon Family Center – S.A.		(281) 424-3300

TRANSPORTATION

Bus Fare/Gas Vouchers

Department of Assistive and Rehabilitative Services (DARS)

For locations please call

Houston, TX

1 (800) 628-5118

Hours: Please call

Services: Case-by-case may provide monthly bus fare for disabled enrolled in rehabilitative services with the intent of going back to work.

Career and Recovery Resources Inc.

2525 San Jacinto, Houston, TX 77002

(713) 754-7000; (713) 754-7047 TTY

Hours: Monday-Friday, 8:00 AM – 5:00 PM

Services: Limited bus fare and gas assistance for job search if enrolled in program.

COMPASS

2404 Austin Street, Houston, TX 77002

(713) 229-8319

Hours: Monday-Friday, 9:00 AM – 2:00 PM

Services: Limited bus fare for job search.

Health and Human Services

Medical Transportation Program (MTP)

2404 Austin Street, Houston, TX 77002

1 (800) 855-687-4786

Hours: Please call

Services: Getting a ride to the doctor or dentist's office, hospital, drug store or any place you Medicaid services. Medicaid can reimburse or pay back someone to drive you if pre-approved. Medicaid might be able to pay you back for gas you used on your trip if you or the person that is driving you is 20 or younger. Call at least 2 work days or more before you need a ride. There are specific guidelines, please call for information.

SEARCH Homeless Project

2505 Fannin Street, Houston, TX 77002

(713) 739-7752

Hours: Monday-Friday, 8:00 AM – 3:30 PM

Services: Limited bus fare for job search and medical appointments

Southeast Area Ministries

2102 Houston Blvd., South Houston, TX 77587

(713) 944-0093

Hours: Monday-Thursday, 10:00 AM – 1:00 PM

Services: Limited gas vouchers and bus fare, zip code restricted.

West Houston Assistance Ministries

10501 Meadow Glen, South Houston, TX 77042

(713) 944-0093

Hours: Monday-Friday, 10:00 AM – 2:00 PM

Services: Limited bus fare, zip code restricted.

Project Access

A 40-passenger bus (handicapped accessible) is operated by COACH USA and offers, a route linking free bus service many commonly used homeless services providers.

The bus runs 7:00 AM to 5:00 PM, Monday-Friday, 52 weeks a year. A caseworker assistant rides the bus to collect tickets and assist passengers with homeless services information. The bus service is free to all homeless persons, but each passenger must have a ticket, which can be obtained at Ticket Distribution Sites.

Distribution Sites

Healthcare for the Homeless – Houston Clinics 2505 Fannin or 1212 Prairie

Lord of the Streets 3401 Fannin

MHMRA of Houston/Harris County, Bristow Center 2627 Caroline

Open Door Mission 5803 Harrisburg

Palmer Way Station 6221 South Main

SEARCH 2505 Fannin

Start of Hope Men’s Development Center 1811 Ruiz

Bus Stops

Ben Taub General Hospital & NPC 1502 Taub Loop

Bread of Life 2019 Crawford

Bureau of Vital Statistic 8000 N. Stadium Drive **(Tuesday & Thursday Only)**

Cathedral Clinic and The Beacon at John S. Dunn Outreach Center
1212 Prairie

Casa de Amigos Clinic 1615 North Main

Compass 1212 Prairie

Emergency Aid Coalition 5401 Fannin

Health & Human Services 6118 Scott **(Monday, Wednesday & Friday Only)**

Healthcare for the Homeless-Houston 2505 Fannin

Lord of the Streets 3401 Fannin

MHMRA of Houston/Harris County, Bristow Center 2627 Caroline

Open Door Mission 5803 Harrisburg

Operation ID 5300 South Main **(Tuesday & Thursday Only)**

Palmer Way Station 6221 South Main

Salvation Army Harbor Light 2407 North Main

SEARCH 2505 Fannin

Social Security Administration 3100 Smith

Start of Hope Men's Development Center 1811 Ruiz

Star of Hope Women & Family Shelter 1419 Dowling

VA Medical Center 2002 Holcombe Blvd.



PROJECT ACCESS BUS SCHEDULE

Times are approximate -please allow 15 minutes before & after scheduled times

			19	Star of Hope - Women 419 Dowling	8:5 5a m	38	Compass/Be acon Ctr/ Cathedral Clinic - 1212 Prairie	10:3 0am	57	Casa De Amigos 1615 N. Main	2:22pm
1	Open Door 5803 Harrisburg	7:00am	20	Star of Hope - Men 1811 Ruiz	9:0 0a m	39	Star of Hope - Women 419 Dowling	10:3 4am	58	Health & Human Serv 6118 Scott F ONLY	2:37pm (M-W- F ONLY)
2	Star of Hope - Women 419 Dowling	7:05am	21	Casa De Amigos 1615 N. Main	9:0 5a m	40	Star of Hope - Men 1811 Ruiz	10:3 9am	59	VA Medical Center 2002 Holcombe Blvd	2:45pm
3	Star of Hope - Men 1811 Ruiz	7:11am	22	Compass/Be acon Ctr/ Cathedral Clinic - 1212 Prairie	9:1 2a m	41	Casa De Amigos 1615 N. Main	10:4 5am	60	Vital Statistics 8000 N Stadium (TU & TH ONLY)	2:52pm (TU & TH ONLY)
4	Salvation Army 2407 N. Main	7:17am	23	Bread of Life- Daybreak 2019 Crawford	9:1 9a m	42	SEARCH 2505 Fannin	11:0 0am	61	Ben Taub & NPC 1502 Taub Loop	3:00pm
5	Casa De Amigos 1615 N. Main	7:25am	24	MHMRA Bristow 2627 Caroline	9:2 3a m	43	Lord of the Streets 3401 Fannin	11:0 5am	62	Social Security Adm 3100 Smith	3:12pm
6	Compass/B eacon Ctr/ Cathedral Clinic - 1212 Prairie	7:33am	25	SEARCH 2505 Fannin	9:2 6a m	44	Operation ID 5300 S. Main (TU & TH ONLY)	11:1 0am	63	SEARCH 2505 Fannin	3:17pm
7	Bread of Life- Daybreak 2019 Crawford	7:41am	26	Social Security Adm 3100 Smith	9:3 3a m	45	Emergency Aid Coalition 5401 Fannin (5 min. stop)	11:1 2am	64	MHMRA Bristow 2627 Caroline	3:22pm
8	MHMRA Bristow 2627 Caroline	7:45am	27	Lord of the Streets 3401 Fannin	9:3 8a m	46	Ben Taub & NPC <i>LUNCH BREAK</i>	11:3 0am	65	Bread of Life- Daybreak 2019 Crawford	3:28pm
9	SEARCH 2505 Fannin	7:50am	28	Operation I.D. 5300 S. Main (TU & TH ONLY)	9:4 5a m	47	Ben Taub & NPC 1:00 pm	1:00 pm	66	Compass/Be acon Ctr/ Cathedral Clinic - 1212 Prairie	3:36pm
10	Social Security Adm 3100 Smith	7:55am	29	Emerg Aid Coalition 5401 Fannin	9:4 7a m	48	Lord of the Streets 3401 Fannin	1:15 pm	67	Open Door 5803 Harrisburg	3:45pm
11	Lord of the Streets 3401 Fannin	8:00am	30	Palmer Way Station 6221 S. Main	9:5 0a m	49	Social Security Adm 3100 Smith	1:24 pm	68	Star of Hope - Women 419 Dowling	3:50pm
12	Operation ID	8:06am	31	Ben Taub & NPC	9:5 5a	50	SEARCH 1:33 pm	1:33 pm	69	Star of Hope - Men	3:53pm

	5300 S. Main TH ONLY)	(TU &		1502 Taub Loop	m		2505 Fannin		1811 Ruiz		
13	Palmer Way Station	8:11am	32	Vital Statistics	10: 00 am	51	MHMRA Bristow	1:38 pm	70	VA Medical Center 2002 Holcombe Blvd	4:06pm
	6221 S. Main			8000 N Stadium (TU & TH ONLY)			2627 Caroline				
14	Ben Taub & NPC	8:20am	33	VA Medical Center 2002 Holcombe Blvd	10: 06 am	52	Bread of Life- Daybreak	1:43 pm	71	Ben Taub & NPC	4:14pm
	1502 Taub Loop						2019 Crawford			1502 Taub Loop	
15	Vital Statistics	8:26am	34	Health & Human Serv	10: 12 am	53	Compass/Be acon Ctr/ Cathedral Clinic -	1:53 pm	72	SEARCH	4:24pm
	8000 N Stadium (TU & TH ONLY)			6118 Scott (M-W-F ONLY)			1212 Prairie			2505 Fannin	
16	VA Medical Center	8:31am	35	SEARCH	10: 19 am	54	Open Door	2:03 pm	73	Compass/Be acon Ctr/	4:40pm
	2002 Holcombe Blvd			2505 Fannin			5803 Harrisburg			Cathedral Clinic - 1212 Prairie	
17	Health & Human Serv	8:37am (M- W-F ONLY)	36	MHMRA Bristow	10: 21 am	55	Star of Hope - Women	2:10 pm	74	Salvation Army	4:50pm
	6118 Scott			2627 Caroline			419 Dowling			2407 N. Main	
18	Open Door	8:50am	37	Bread of Life- Daybreak	10: 24 am	56	Star of Hope - Men	2:15 pm		Revised 2/5/2007	
	5803 Harrisburg			2019 Crawford			1811 Ruiz				

VA BENEFIT COUNSELORS

Many Veterans are eligible for benefits ranging from pension, disability compensation, education, paid employment programs to much more. Please contact someone below to set-up an appointment to discuss your situation.

Harris County Veterans Service Office

9418 Jensen Drive, Houston, TX 77093

(281) 876-6600; 7-1-1 (hearing impaired)

www.csd.hctx.net

Hours: Monday-Friday, 8:00 AM – 4:30 PM; an appointment is required.

Services: Compensation, pension, education, insurance, medical, death/burial benefits

assist veterans and their widow's who are incapacitated to obtain VA benefits; to include home visits, assisted living facilities and nursing homes by appointments only.

Texas Veterans Commission

6900 Alameda Road, Houston, TX 77030

(713) 383-2756

Houston_TVC@vba.va.gov

<http://www.tvc.state.tx.us/>

Hours: Please call

Services: Offers services in claims representation, employment services, and veteran education program. Website serves as an informative referral site to other helpful veteran links.

VA Regional Office

6900 Alameda Road, Houston, TX 77030

1 (800) 827-1000; (713) 383-1999; 1 (800) 829-4833 (TDD)

Hours: Monday-Friday, 7:30 AM – 4:00 PM; excluding Federal Holidays

Services: Administers a variety of services and benefits including compensation and pension, home loan guaranty, and vocational rehabilitation and employment. Other services provided include specially adapted housing grants, benefits counseling, fiduciary/guardianship services, outreach services for the homeless, elderly, minority veterans and women veterans and public affairs.

Note: The following national service organizations are located in this office and have representatives who can assist with VA benefits; American Legion, AMVETS, Disabled American Veterans, Military Order of the Purple Heart, Paralyzed Veterans of America (PVA) and Veterans of Foreign Wars (VFW).

Harris County Precinct 2 Veterans Services

604 Highlands Woods Dr., Highlands, TX 77562

(281) 426-2832 or (281) 843-2019

www.pct2.hctx.net

www.precinct2.gether.org

Hours: Call for appointment/information

Services: Ongoing service to all Precinct 2 veterans, dependents and surviving family members in submitting VA benefit compensation claims, non-service connected pension claims, house/home visits to the elderly and disabled, outreach programs, assist with filing DD-214, certificate of eligibility, home loan information, educational benefits, etc. Offers van service transportation from designated pick-up locations to the Houston VA Medical Center/VA Regional Office. Call for detailed information.

Veterans Resource Centers of the Department of Veterans Affairs

Hours: Monday-Friday, 8:00 AM – 4:30 PM

Services: Provides reintegration counseling, medical referrals, and assistance in applying for VA benefits, alcohol and drug assessments, and outreach and community education.

- Veterans Resource Center – Post Oak Center; 701 North Post Oak Road, Suite 102, 77024
(713) 682-2288
- Veterans Resource Center – Richmond Center ; 2990 Richmond Avenue, Suite 325, 77098
(713) 523-0884
- Harris County Vet Center – #731; 14300 Cornerstone Village Drive, Suite 110, 77014
(713) 578-4002 or (877) 927-8387